

## **Pre-Block Questions and answers**

*As this is the 30<sup>th</sup> anniversary of the Australian Dance Championships As we have done in many previous celebration years, we offer a pre block to allow studios and participants to better pre plan their trip and experience to the Gold Coast. Below we have outlined the common questions and answers to the pre block, of course if you have any questions, please contact us direct by the chat service on our showcase website.*

**I want to bring my groups however we have not qualified as yet but want to ensure we have secured spots.**

We strongly recommend that you take advantage of the pre-block offer from March 12th to March 30th.

**After the pre block ends. We don't guarantee spots for groups, even if you have qualified.**

By doing a pre block is just reserving your spots. You can then go in after you've qualified and enter the acts, along with the genres, the dancers names, song titles, fully completing the registration by your closing zone date.

**I'm a solo dancer and I want to pre block my spots, but I have not qualified can I go in and pre block my spots from March 20th.**

We strongly recommend that you take advantage of the pre block offer for solos and duos from March 20th. Even if you have not qualified. We only offer a refund on any genres that don't qualify after you have set up to make final full payment at your zone closing date.

**Can I add extra acts when I do my final registration over and above what I pre blocked?**

Yes, you can add more acts over and above what you pre blocked Subject to space availability for your zone.

### **Is there a limit of how many acts you would take per zone?**

Our admin team will be constantly monitoring how many acts are being registered per zone. We will also take into consideration how many acts are pre blocked. If our pre block registrations are significantly high. We reserve the right to reduce the amount of acts we take ie for groups and for solos at each zone.

### **If I qualify, am I guaranteed a spot if I have not pre blocked?**

No, you are not guaranteed a spot even if you have qualified, that is why we strongly recommend you pre block your spots.

### **Can I transfer my pre block spots to someone else?**

We do not allow you to transfer your pre blocked credit to another dance comp genie account. You can only add registrations into your account with what you have paid for in for in the pre blocked.

### **When does the pre block close?**

We plan to close the Pre Block on March 30th.

If in the event the pre block starts to reach the quota set for groups and solos. We will close it off earlier and only allow future acts to register once they have qualified.

### **I did not complete my registrations by the zone closing date even though I pre blocked my spots.**

We do not offer any refunds or credits or transfers for anyone who does not complete their registrations by the zone closing date, regardless if they have pre-registered in the pre block.

### **I need to block more than 20 acts.**

Please contact us directly so we can organise for you to pre block more than 20+ acts. In the one account. The software can only accept up to 20 acts in pre block mode.



# How to block spots for the Gold Coast Finals



Log into your DCG account for Showcase (create one if you are a new participant)  
Select the location- "Gold Coast finals" then start to "add registration"

You now have the option to pre block acts for the Finals with a deposit then go back later on to complete the registrations and pay the balance by your closing date

Do not select "register"

Min 2 acts to do a pre block

Who & Where   Add Routines   Confirmation   Payment

1   2   3   4

Date : February 10, 2021   \*\*\* Required field

Location:(\*) Test Location - TEST CITY(HOME BASE, ROSEBERY, SYDNEY, NSW, March 19, 2021 - March 21)

Amount: 0.00

Estimated Routines:

**Payment Deposit**

Click "Payment Deposit" to make a deposit.

**Register**



only click here when not pre block Regular registration

## To block acts with a deposit

-This will guarantee your spots for the amount of acts you block.

-Add in the number of routines you wish to block off & then click payment and the deposit amount will then show for that amount of acts.

**The Software will calculate 2 acts at a time that you block and pay a deposit for; ie 3 to 4 acts will calculate a 50% deposit at 4 acts, Block 5 acts will calculate 50% deposit at 6 acts etc.**

## NEED TO BLOCK MORE THAN 20 ACTS? Please contact us direct

-Finalise the deposit payment to secure these spots and then you can at anytime go back into your account and do your registration of acts with ages, names, categories etc. Must be all completed before your closing date as listed for your zone. Deposit is non- transferable to another account.

The deposit payment you make comes off your final total due when you go back and add in your actual registration of acts.

**By creating and making a deposit for pre block is an agreement to all terms and conditions.**

## **HOTEL/APARTMENT GUESTS OF THE STAR CASINO- SHOWCASE**

If you are a guest at the Hotel or apartments and will reserve your room with us, the discount will be applied by Showcase only when you do an actual final registration payment, not at the time of blocking spots with a deposit.

**You will need to contact us here at Showcase to have this discount applied BEFORE final payment is made.**

Ensure you only block off for the amount of acts you need as any unused acts or not finalised by closing date will be a 100% cancellation fee. Unless your acts did not qualify.

Any questions please log on to our chat service [showcasedance.com](http://showcasedance.com)